



City of East Moline, Illinois
UTILITY ASSISTANCE PROGRAM for LOW INCOME RESIDENTS

Program Overview:

- **Objective:** Provide financial assistance to low-income households to offset increased utility costs resulting from the upcoming rate adjustments.
- **Annual Budget:** \$150,000
- **Assistance Type:** Direct financial aid applied as credits to residents' utility accounts.
- **Distribution Method:** First-come, first-served basis until annual funds are exhausted.

Eligibility Criteria:

1. **Residency:** Applicants must reside within East Moline city limits.
2. **Income Threshold:** Household income must be at or below 150% of the Federal Poverty Level (FPL), aligning with guidelines from programs like the Low Income Home Energy Assistance Program (LIHEAP).
3. **Proof of Income:** Applicants must provide documentation such as recent pay stubs, tax returns, or benefit statements to verify income.
4. **Utility Account Standing:** Applicants should have an active utility account with the City of East Moline and demonstrate a history of timely payments.

Application Process:

1. **Application Period:** Open April 1, 2025 until funds are depleted.
2. **Submission Method:** Applications can be submitted online through the city's official website or in person at designated municipal offices.
3. **Required Documentation:** Applicants must submit:
 - Completed application form
 - Proof of income
 - Proof of residency
 - Most recent utility bill
4. **Assistance Amount:** Eligible households can receive a monthly credit of up to \$30 applied directly to their utility account.

Program Administration:

- **Fund Allocation:** With a \$150,000 annual budget, the program can assist up to 400+ households per year at the maximum benefit level.
- **Monitoring:** The program will be monitored to ensure funds are distributed equitably and to assess the need for potential adjustments in funding or benefit levels in subsequent years.
- **Assistance with Application:** Support will be provided to applicants needing help with the application process, including workshops and one-on-one assistance sessions.

Evaluation:

- **Annual Review:** The program will undergo an annual evaluation to assess its effectiveness, including metrics such as the number of households assisted, total funds distributed, and feedback from participants.
- **Adjustments:** Based on the evaluation, the city may adjust eligibility criteria, benefit amounts, or total funding to better meet community needs.

By implementing this relief program, East Moline aims to support its low-income residents in managing increased utility costs, ensuring that essential services remain accessible to all members of the community.